

EXHIBIT 18

New customer message on December 18, 2020 at 9:01 am

From: Blendtec (Shopify) <mailer@shopify.com>
To: Customer Support <support@blendtec.com>
Date: Fri, 18 Dec 2020 16:01:55 +0000

You received a new message from your online store's contact form.

Name:

Dororhy McKaney

Email:

abrightflower1@yahoo.com

Phone Number:

928-266-2884

Body:

Order # 1081247 placed the first week of December for \$174.45

Hello,

I am trying to get in touch with someone regarding my order. I have not recieved it yet and it is the 18th. I'm hoping that it arrives before christmas. I have called and left a message but NOONE has called me back. I love the first blendjet I recieved and use it daily. The one's in the order are for christmas gifts.
Can you please let me have a delivery date?

Thank you Dorothy McKaney